



Date:

In March, Brother announced refreshed versions of the RuggedJet® 4 and RuggedJet® 3 mobile printers as part of our ongoing focus on delivering reliable, high-performance mobile printing solutions. These refreshed models feature updated electronics and key technology improvements that enhance operational efficiency and strengthen wireless security for daily mobile printing use.

In alignment with this product refresh, Brother is announcing the End-of-Life (EOL) of select legacy RuggedJet 4 and RuggedJet 3 SKUs that are being replaced by newly updated part numbers now available in our latest Price List.

Availability and Transition Overview

RuggedJet® 4 (Legacy Models): Due to strong market demand and the transition to refreshed models, availability of previous-generation RJ4 SKUs is now extremely limited, with remaining inventory expected to be fully depleted. All new RJ4 orders should be placed using the refreshed model part numbers listed below.

RuggedJet® 3 (Legacy Models): Inventory of previous-generation RJ3 SKUs remains available and will continue to be offered while supplies last, providing additional flexibility for partners supporting existing installations and new rollouts.

The refreshed RuggedJet models are designed as direct replacements for the legacy models. The tables below list the corresponding replacement part numbers to help ensure a simple and straightforward transition.

Transition Part Numbers

	RJ4200		
	RJ4200 Series Original P/Ns	Refresh Model P/Ns	Description
Bluetooth	RJ4230B	RJ4235B	Bluetooth (no battery)
	RJ4230BL	RJ4235BL	Bluetooth (with battery)
	RJ4230BL-CP	RJ4235BL-CP	Bluetooth & docking conductor plate installed
	RJ4230BLF	RJ4235BLF	Bluetooth w/ linerless roller platen installed
BT and WiFi	RJ4250WB	RJ4255WB	Bluetooth + WiFi (no battery)
	RJ4250WBL	RJ4255WBL	Bluetooth + WiFi (with battery)
	RJ4250WBL-CP	RJ4255WBL-CP	Bluetooth + WiFi w/ docking conductor plate installed
	RJ4250WBLF	RJ4255WBLF	Bluetooth + WiFi w/ linerless roller platen installed

		RJ3200	
		RJ3200 Series Original P/Ns	Refresh Model P/Ns
		Description	
Bluetooth	RJ3230BL	RJ3235BL	Bluetooth (with battery)
	RJ3230BL-CP	RJ3235BL-CP	Bluetooth & docking conductor plate installed
	RJ3230BLF	RJ3235BLF	Bluetooth w/ linerless roller platen installed
BT and WiFi	RJ3250WBL	RJ3255WBL	Bluetooth+WiFi (with battery)
	RJ3250WBL-CP	RJ3255WBL-CP	Bluetooth + WiFi & docking conductor plate installed
	RJ3250WBLF	RJ3255WBLF	Bluetooth + WiFi w/ linerless roller platen installed

Key Dates:

Milestone	Date	Notes
EOL Announcement	April 30, 2026	
Last Time Buy	May 29, 2026	New orders for the RJ4 legacy model should be placed using the new model. Orders for RJ3 will be accepted while supplies last.
Stock Rotation Dates	June 29, 2026	Last Date to request stock rotation
Return Deadline to Brother	July 15, 2026	
Last Day for Repair Services	May 29, 2031	Or until spare components are no longer available by the suppliers.

Affected Regions:

United States, Canada, Latin America

Accessories

Most RuggedJet 4 and RuggedJet 3 accessories remain backward compatible with the refreshed models. The only exception is the USB cable.

Refreshed RuggedJet 4 models now support a USB-C connector, replacing the USB Mini-B connector used on previous-generation models. Customers requiring a USB cable for the RJ4 Refresh models should order one of the approved USB-C cable options listed in the current Price List.



Warranty and Service

Brother will continue to honor all existing warranty and service obligations for legacy RuggedJet 3 and RuggedJet 4 printers for five (5) years following the EOL announcement, as outlined in the Key Dates section, or until spare components are no longer available from suppliers.

We appreciate your continued partnership and look forward to supporting your transition to the refreshed RuggedJet mobile printing platform. For questions or assistance, please contact your Brother representative.

Brother Mobile Solutions Product Management Team